

THE
**LET-US-SHOW-YOU-
HOW-CUSTOMER-
SERVICE-IS-DONE**
FREIGHT COMPANY.

CUSTOMER SERVICE

HELP IS A CALL OR CLICK AWAY



HOW SHIPPING IS DONE.

WE'RE HERE TO DELIVER ON GREAT SERVICE.

GENERAL INFORMATION AND DUTIES PERFORMED:

- Hours: 24x7 Coverage
- Schedule Pickups
- Track and provide shipment status
- Rate Quotes
- Invoice Inquiries
- Website Support
- Upgrades to Time Critical

HOW TO CONTACT US

PHONE: 800.610.6500

MENU OPTION	RESULT
Press 1 or say "Pickup"	To schedule a Pickup
Press 2 or say "Track a Shipment"	Automated Tracking, Claims, and Shipping Documents
Press 3 or say "Rate Quote"	Rate Quotes
Press 4 or say "Guaranteed or Expedited"	Time Critical
Press 5 or say "More Options"	For All Other Information Requests

800.531.3976 EXHIBIT SERVICES SPECIALIST

800.468.5739 DOMESTIC OCEAN (AK, HI, PR, US VIRGIN ISLANDS, GUAM, SAIPAN)

800.610.6551 GOVERNMENT

800.610.6525 SPANISH LINE

E-MAIL OPTIONS

General Requests: Customer.Service@YRCFreight.com

Pickup Requests: Freightpickup@YRCFreight.com

Standard Ground Quotes: Rate.Quote@YRCFreight.com

Truckload Quotes: Truckload.Quote@YRCFreight.com

Time Critical Quotes: TimeCritical.Quote@YRCFreight.com

Exhibit Requests/Info: Exhibit.Services@YRCFreight.com

Domestic Ocean Requests: Domestic.Ocean@YRCFreight.com

Government Requests: Government.Solutions@YRCFreight.com

Mexico Requests: Spanish.Service@YRCFreight.com

Visit ycrfreight.com for more info or talk to one of our great people at 800-610-6500.