

Retail Supplier Services

Building effective retailer relationships





Retail Expertise at Work for You

Simplify your transportation processes by tapping into our expertise and consultative approach.

YRC Freight is an award-winning LTL carrier earning Preferred or Approved carrier status with major retailers. Our long-term relationships with large retailers, and our deep understanding of their delivery requirements, help suppliers build more effective relationships.

Retail suppliers that use YRC Freight typically experience consistent in-stock positions and improved scorecard performances, which can lead to increased sales and better product placements.

Services Aligned With Retail Requirements

We understand retail delivery requirements can be demanding and affect your ability to place and replenish merchandise. Our relationships, experiences and services will help you consistently meet delivery requirements and earn better scorecard performances.

- Guaranteed Standard services add precision to standard-service-day deliveries and come with our 100% Money-Back Guarantee*.
 - Deliveries by 5 p.m. or end of business day.
 - Multiday Window service delivers shipments within your specified dates, not early or late.
- **Time-Critical Window** service offers our fastest transit times and delivery on a specific date. The service is backed by a 100% customer satisfaction guarantee.*
- Custom Projects solutions bring peace of mind to new-product releases, seasonal rollouts, promotions, store openings, product recalls and reverse logistics.
- Residential Delivery services optimized for speed, efficiency, reduced damages, and full visibility.
- Dedicated Equipment, Air, Specialized Equipment and White Glove options add speed and flexibility with the convenience of a single point of contact.

Time-Saving Technology and Efficiencies

- Electronic Data Interchange (EDI) transmits business data efficiently and without retyping data.
- my.yrcfreight.com presents customer-specific data for rate quotes, shipping times and invoices, and populates forms, labels and more with information based on your login information.
- Customer Service representatives provide timely, accurate information about shipments by phone, email or Live Chat 24/7.
- * Subject to applicable Tariffs and Rules and Conditions publications.

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