

# THE WHEN-SENDING- IT-BACK-IS-AS- IMPORTANT-AS- GETTING-IT-THERE FREIGHT COMPANY.

**REVERSE LOGISTICS SERVICE**  
MAKING RECALLS AND RETURNS EASY, SAFE AND RELIABLE



We've been moving freight forward for a long time. But, we have clients that need things moved the other way. Fortunately, we're also good at that. We offer an array of transportation solutions, products and services. And our Reverse Logistics services make recalls and returns easy for manufacturers by providing warehousing and call center services.



# SOMETIMES, LOGISTICS ARE A TWO-WAY STREET. THAT'S WHERE WE CAN HELP.



## WAREHOUSING SERVICES

- Three regional processing centers with a special WMS to help with returns procession, consolidation and distribution and short term storage.
- Personnel trained in unbiased inspections and consolidation by SKU and destination.
- A range of disposal and liquidation options. We'll even recycle.
- Custom returns procession sites that can be built by our web services team.
- Full management of returns processing from pickup to delivery or disposal.



## CALL CENTER SERVICES

- We'll create a one-call returns hotline that you can use as your customer point of contact for returns or recalls with a toll-free number answered by Client Services Team Members, not a machine.
- Call center offers transportation management, paperwork assistance, pickup scheduling, asset tracking, inbound vendor management systems and more.
- State of the art Client Services Center with experienced staff to help with all reverse logistics solutions.
- Accurate shipping paperwork for customers moving goods cross-border.
- Individual shipment attention and activity reporting from start to finish.

The next time you need something moved from point B to point A, let us handle all of your reverse logistics needs. We'll worry about everything start to finish so you don't have to.

Visit [yrcfreight.com](http://yrcfreight.com) or call 1-800-610-6500 and the best people in the business will take it from there.