

Get it there on time, every time with Guaranteed Standard Service.

- Flexibility to accommodate your most challenging delivery requirements, whenever, wherever or whatever your needs.
- Shipments arrive on time, guaranteed.*
- Seamless service even into Canada with our comprehensive North American network.
- Shipment visibility with real-time tracking and tracing.
- Transit status available even when away from your place of business.
- Scheduling ease using our quote-free purchase option. Simply mark the bill of lading with the authorized verbiage for the service you want.

*Subject to terms, rules, restrictions, conditions and exceptions

Out-of-the-ordinary shipping assignment? Custom Projects is the answer.

We provide comprehensive solutions for a wide variety of custom distribution projects, personalizing services such as Time-Critical and Guaranteed Standard to meet your specific requirements.

- Customer-direct contact with your project manager
- Single point of contact from start to finish
- On-site coordination for large-scale projects
- Around-the-clock troubleshooting
- Night, weekend and holiday deliveries
- Customized reporting with 24/7 monitoring and daily updates
- Real-time project visibility



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Expedited and Guaranteed Standard Services

Case Studies: Proven solutions for the transportation needs of real customers



Time-Critical Services

Need an expedited service with the precision of a morning or afternoon delivery?
You want Guaranteed Standard by 5 PM. or end of business day

Challenge

- To keep transportation costs down, a wire/cable distributor in the Southeast consolidates its West Coast-vendor shipments each week.
- Shipments that depart from California on Friday must arrive in Tennessee on Monday to fulfill weekly orders.
- Wire and storage reels must arrive damage free to run properly on the customer's equipment.

Solution

- Time-Critical selected for guaranteed on-time Friday-to-Monday delivery, 51 weeks of the year.

Service results

- Customer saves money by consolidating shipments and moving them over the weekend with a ground service that costs a fraction of airfreight.
- Customer maintains lean inventories with the assurance of damage-free product availability to satisfy its weekly commitments.
- Customer stimulates cash flow by ordering supplies as late as Friday, turning the product upon arrival, and shipping complete orders as soon as Tuesday.



Need airfreight or specialized equipment?

You want Time-Critical; it meets any need at any speed, guaranteed.

Challenge

- Late afternoon on the Wednesday before Thanksgiving, an apparel customer required replenishment inventory delivered directly to 268 stores as quickly as possible.
- Due to the holiday, staffing levels were reduced at our customer's dock and our terminals.
- Shipment pickups in Ontario, Calif., would last well into the night, missing the last commercial flights out and all cargo flights.
- Shipment cartons were not ready for shipping.

Solution

- Time-Critical with an airfreight solution selected for guaranteed, expedited delivery.
- All shipments picked up by Wednesday night.
- Cartons were sorted, segregated and built into skids based on destination, an activity that took all day Thursday.
- Shipments moved by cargo air, commercial air and expedited ground.

Service results

- Deliveries began arriving on Saturday, and all shipments were in place by Monday.
- More than 16,500 cartons were delivered directly to 268 stores in 29 different markets, including Alaska.
- Customer was completely satisfied and very appreciative.



Guaranteed Standard Services

Need the precision of a delivery on our standard-service date?

You want Guaranteed Standard Service by 5 PM or end of business day.

Challenge

- Commercial door manufacturer required highly reliable service for nationwide retail-store installation project.
- Shipment deliveries needed to coordinate with installation crew schedules.

Solution

- Guaranteed Standard ensured shipments would deliver on the scheduled delivery date.

Service results

- Steel doorframes and doors installed on schedule during phase one of the customer's door-replacement project.
- Online shipment visibility and on-time deliveries enhanced installation efficiencies.
- Customer extended its commitment to YRC Freight with the second phase of door rollout.



Need delivery within specified window dates?

You want Multiday Window.

Challenge

- Supplier of dog toys and accessories needed to comply with its retail customer's four-day delivery window at nationwide distribution centers.
- Supplier needed to overcome scorecard issues and invoice deductions created by prior carrier's early deliveries.

Solution

- Multiday Window service ensured shipments would deliver within the delivery window, not early or late.
- Easy-to-use online transit calculator provided our customer with reliable guidance for scheduling shipment pickup dates.

Service results

- Delivery compliance enabled our customer to improve scorecard performance and eliminate invoice deductions.
- Customer uses Multiday Window for its weekly orders to the retailer's nationwide distribution centers.
- Customer's three-month test of Multiday Window service turned into ongoing, long-term relationship with YRC Freight.

